

IT-SBO | AMMAR CONSULTING GROUP

JOB DESCRIPTIONS

SAP and IT Careers

GCC Engagement — 3-Year Contracts

Experience band: 3–6 years per position (minimums as specified by role)

31 positions | consolidated directory, duplicate roles merged

Prepared for internal hiring & manpower-supply use

August 2026 — Confidential

Positions Included

1. Service Delivery Manager
2. Transition Manager
3. SAP Solution Architect
4. SAP Basis Lead
5. SAP Basis Administrator
6. SAP Security & GRC Consultant
7. SAP MM/WM Consultant
8. SAP PP/QM Consultant
9. SAP PM Consultant
10. SAP HCM / SuccessFactors Consultant
11. SAP ABAP Technical Lead
12. SAP ABAP Developer
13. SAP CPI/BTP Integration Consultant
14. OpenText ECM Consultant
15. SAP Analytics Consultant (SAC/BW)
16. QA & Test Lead
17. Test Engineer
18. Release & Change Manager
19. Application Support Analyst (L1/L2)
20. Monitoring & Automation Engineer
21. PMO / Reporting Analyst
22. Server Farm Specialist
23. Certified Network Engineer
24. Certified Security Specialist
25. Governance and Compliance Specialist
26. SAP IS-Oil / SD / E-invoicing
27. SAP FICO, Treasury and PS
28. MS BI / Power BI
29. Form Automation & Workflow (K2)
30. UiPath / RPA
31. AI Data Scientist

POSITION 1 OF 31

Service Delivery Manager

Reports To	Client CIO / Account Director
Experience Required	3–5 years in SAP service delivery management, within 8+ years total SAP/IT services experience
Contract Duration	3 years (renewable) — remote or onsite, GCC

Position Purpose

Owns end-to-end governance of the SAP managed service for the Bank: SLA/KPI achievement, customer relationship, and commercial performance of the 37-consultant engagement.

Key Responsibilities

- Own overall service governance and act as the single point of accountability toward the Bank's IT leadership
- Define, track, and report SLAs/KPIs; chair monthly and quarterly service review meetings
- Manage escalations end-to-end, including major incident communication to bank stakeholders
- Plan and manage consultant resourcing, leave coverage, and replacement pipeline across all towers
- Drive continuous service improvement plans and service credits avoidance
- Interface with the contract owner on scope changes, change requests, and invoicing sign-off
- Monitor customer satisfaction (CSAT) and own corrective action plans
- Ensure compliance with the Bank's security, audit, and regulatory requirements

Qualifications & Certifications

- Bachelor's degree in Computer Science, Engineering, or Business Administration
- 3–5 years managing SAP AMS/managed services teams of 15+ consultants
- ITIL v4 Foundation certified (ITIL Managing Professional preferred)
- PMP or PRINCE2 certification is an advantage
- Prior banking or financial services sector delivery experience strongly preferred
- Proven track record with SLA-governed contracts and service credit regimes

Technical Skills

- ITSM platforms (ServiceNow, SAP Solution Manager ITSM, or equivalent)
- SLA/KPI frameworks and service reporting dashboards
- Solid understanding of SAP landscape architecture (ECC/S/4HANA, integration, Basis)
- MS Office / Power BI for executive reporting

Soft Skills & Language Requirements

- Executive presence; comfortable presenting to CIO/CFO level
- Fluent English required; Arabic is a strong advantage in Kuwait banking
- Strong negotiation and conflict-resolution skills
- Able to lead a multicultural, multi-tower team under pressure

POSITION 2 OF 31**Transition Manager**

Reports To	Service Delivery Manager
Experience Required	3–5 years in transition/project management, within SAP AMS environments
Contract Duration	3 years (renewable) — remote or onsite, GCC

Position Purpose

Plans and executes the takeover of SAP support services from the incumbent provider, ensuring complete knowledge transfer and operational readiness with zero service disruption.

Key Responsibilities

- Build and own the transition plan: due diligence, knowledge transfer, shadow, reverse-shadow, and steady-state phases
- Run structured KT sessions with the incumbent and validate documentation completeness
- Produce and maintain runbooks, support handbooks, and operational procedures
- Define and track operational readiness criteria and entry/exit gates per tower
- Manage transition risks, issues, and dependencies with weekly reporting
- Coordinate access provisioning, tooling setup, and connectivity for the incoming team
- Plan the cutover to steady state and manage the stabilization period
- Obtain formal transition sign-off from the Bank

Qualifications & Certifications

- Bachelor's degree in Computer Science, Engineering, or related field
- 3–5 years managing AMS transitions or SAP project phases (cutover/hypercare)
- PMP, PRINCE2, or equivalent project management certification
- ITIL v4 Foundation certified
- Experience taking over live SAP estates in banking/regulated environments preferred

Technical Skills

- Transition/KT methodologies and readiness scorecards
- SAP Solution Manager (documentation, ITSM) or equivalent
- MS Project / Excel for planning and tracking
- Understanding of all SAP AMS towers (functional, technical, Basis)

Soft Skills & Language Requirements

- Structured, documentation-driven working style
- Fluent English; Arabic an advantage
- Diplomatic — able to extract knowledge from an outgoing vendor
- Strong facilitation and workshop skills

POSITION 3 OF 31**SAP Solution Architect**

Reports To	Service Delivery Manager
Experience Required	3–5 years in an architecture/design authority, role, within 8+ years total SAP experience across at least two modules/domains
Contract Duration	3 years (renewable) — remote or onsite, GCC

Position Purpose

Acts as the design authority for the Bank's SAP landscape: governs solution designs, protects architectural integrity, and aligns changes to the Bank's SAP roadmap.

Key Responsibilities

- Review and approve all solution designs for enhancements and change requests
- Own architecture governance standards, naming conventions, and design documentation
- Define integration architecture and approve new interfaces (CPI/BTP, APIs, middleware)
- Assess impact and feasibility of business-requested changes across modules
- Guide the roadmap toward S/4HANA and BTP adoption in line with SAP strategy
- Arbitrate technical disputes between functional and technical teams
- Ensure designs meet the Bank's security, audit, and regulatory constraints
- Maintain the landscape architecture repository and keep it current

Qualifications & Certifications

- Bachelor's degree in Computer Science or Engineering (Master's preferred)
- 3–5 years as solution/technical architect on SAP estates
- SAP certification in at least one core area (S/4HANA, BTP, or a functional module)
- Cross-domain knowledge spanning functional + technical + integration layers
- Banking or financial services landscape experience strongly preferred

Technical Skills

- S/4HANA and ECC architecture, activate methodology
- SAP BTP services, CPI, API Management
- Integration patterns (IDoc, OData, REST/SOAP, event-driven)
- ABAP awareness for design review; HANA sizing fundamentals
- Architecture tooling (LeanIX, Solution Manager, or equivalent)

Soft Skills & Language Requirements

- Strong written design communication
- Fluent English; Arabic an advantage
- Decisive design authority posture with collaborative style
- Able to explain architecture to non-technical bank stakeholders

POSITION 4 OF 31**SAP Basis Lead**

Reports To	Service Delivery Manager
Experience Required	3–5 years leading Basis teams, within 7+ years, total SAP Basis experience
Contract Duration	3 years (renewable) — remote or onsite, GCC

Position Purpose

Owns the Basis strategy for the Bank's SAP estate: availability, upgrades, performance, and HA/DR — meeting banking-grade uptime and security expectations.

Key Responsibilities

- Lead the Basis team (2 administrators) and plan their workload and on-call rota
- Define and execute the upgrade, EHP, and patching strategy with the Bank's change calendar
- Design, maintain, and test HA/DR arrangements; run periodic DR drills with evidence
- Own performance tuning, capacity planning, and sizing recommendations
- Govern the transport management strategy and landscape consistency
- Coordinate with SAP support (incidents, EarlyWatch, security notes)
- Enforce security patching timelines per the Bank's risk policies
- Report system health KPIs to service governance

Qualifications & Certifications

- Bachelor's degree in Computer Science or Engineering
- 3–5 years as Basis lead/senior on production estates
- SAP Certified Technology Associate (NetWeaver/S4 HANA System Administration)
- SAP HANA administration certification preferred
- Experience in high-availability, regulated environments (banking preferred)

Technical Skills

- S/4HANA / NetWeaver administration, HANA DB administration
- HA/DR technologies (HANA System Replication, clustering)
- OS-level administration (Linux/UNIX), backup/restore tooling
- Solution Manager technical monitoring, EarlyWatch Alert analysis
- Transport Management System, CTS+, ChaRM awareness

Soft Skills & Language Requirements

- Calm under major-incident pressure
- Fluent English
- Strong planning discipline for change windows
- Mentoring approach toward junior administrators

POSITION 5 OF 31**SAP Basis Administrator**

Reports To	SAP Basis Lead
Experience Required	3–5 years hands-on SAP Basis administration
Contract Duration	3 years (renewable) — remote or onsite, GCC

Position Purpose

Performs daily administration, monitoring, and patching of the Bank's SAP systems, keeping the estate healthy, current, and secure.

Key Responsibilities

- Perform daily system checks, monitoring, and health reporting across the landscape
- Apply support packages, kernel patches, and SAP security notes per schedule
- Manage transports across the landscape and resolve transport errors
- Administer HANA databases: backups, monitoring, space management
- Execute system copies/refreshes for non-production environments
- Manage printing/spool, background jobs, and RFC connections
- Handle Basis-related incidents and service requests within SLA
- Maintain technical documentation and runbooks

Qualifications & Certifications

- Bachelor's degree in Computer Science, Engineering, or IT
- 3–5 years SAP Basis administration on production systems
- SAP Certified Technology Associate preferred
- HANA administration experience required
- Banking or 24/7 operations exposure is an advantage

Technical Skills

- NetWeaver/S4 Basis administration, HANA DB operations
- Linux/UNIX command-line proficiency
- Backup/restore procedures, system copy tooling (SWPM)
- Solution Manager monitoring, ST* transaction fluency
- Basic scripting (shell) for routine automation

Soft Skills & Language Requirements

- Reliable and checklist-driven
- Good English communication for ticket documentation
- Willing to work on-call rotations and change windows (nights/weekends)
- Team player within a small technical unit

POSITION 6 OF 31**SAP Security & GRC Consultant**

Reports To	SAP Solution Architect
Experience Required	3–5 years in SAP security and GRC
Contract Duration	3 years (renewable) — remote or onsite, GCC

Position Purpose

Safeguards the Bank's SAP estate through role administration, segregation-of-duties control, and audit/compliance support aligned with banking regulations.

Key Responsibilities

- Design, build, and maintain PFCG roles and authorization concepts
- Run SoD risk analysis and remediation/mitigation cycles in GRC Access Control
- Administer user access provisioning, periodic access reviews, and recertification
- Support internal/external audits with evidence extraction and control walkthroughs
- Manage emergency access (firefighter) process and log reviews
- Apply security notes assessment jointly with Basis
- Maintain the security ruleset and adapt it to new functionality
- Report compliance KPIs to the Bank's risk and audit functions

Qualifications & Certifications

- Bachelor's degree in Computer Science, IT, or related field
- 3–5 years SAP security administration including GRC Access Control
- SAP Certified Technology Associate – Security preferred
- Working knowledge of SoD frameworks and audit methodology
- Banking regulatory environment exposure (e.g., Central Bank requirements) strongly preferred

Technical Skills

- PFCG role design, SU24, authorization trace (ST01/STAUTHTRACE)
- SAP GRC Access Control (ARA, ARM, EAM, BRM)
- S/4HANA and Fiori catalog/space security
- User administration (SU01, CUA/IAS concepts)
- Audit logging (SM19/SM20, read access logging)

Soft Skills & Language Requirements

- High integrity and confidentiality discipline
- Precise documentation for audit evidence
- Fluent English; able to face bank auditors confidently
- Firm but service-oriented on access requests

POSITION 7 OF 31**SAP MM/MM Consultant**

Reports To	SAP Solution Architect
Experience Required	3–5 years SAP MM/MM support and enhancement, experience
Contract Duration	3 years (renewable) — remote or onsite, GCC

Position Purpose

Supports and enhances procurement and warehouse processes on SAP, keeping the Bank's purchasing, inventory, and material operations running smoothly.

Key Responsibilities

- Resolve MM/MM incidents and service requests within SLA
- Support the full procure-to-pay cycle: PR, PO, release strategies, GR, invoice verification
- Maintain purchasing master data governance: materials, vendors, info records, source lists
- Configure enhancements to release strategies, pricing procedures, and output determination
- Support physical inventory cycles and stock reconciliation
- Handle MM operations: storage bins, putaway/picking strategies, transfer orders
- Resolve GR/IR and FI-MM integration issues jointly with FICO
- Prepare functional specs for developments and execute testing

Qualifications & Certifications

- Bachelor's degree in Supply Chain, Business, or Computer Science
- 3–5 years SAP MM (MM exposure required) in AMS or projects
- SAP Certified Application Associate – Sourcing and Procurement preferred
- Experience with release strategy design and invoice verification issues
- Service-sector or banking procurement exposure is an advantage

Technical Skills

- MM: purchasing, inventory management, LIV, release strategies
- MM/EWM basics: storage types, TO processing
- Pricing procedures and condition technique
- Batch/serial number management basics
- Integration with FI (account determination, GR/IR) and PM

Soft Skills & Language Requirements

- Strong user-facing support skills with procurement teams
- Fluent English; Arabic an advantage
- Methodical troubleshooting of process breakdowns
- Comfortable with recurring period-end tasks

POSITION 8 OF 31**SAP PP/QM Consultant**

Reports To	SAP Solution Architect
Experience Required	3–5 years SAP PP/QM support experience
Contract Duration	3 years (renewable) — remote or onsite, GCC

Position Purpose

Supports manufacturing and quality processes on SAP, keeping production planning, execution, and quality inspections operating reliably.

Key Responsibilities

- Resolve PP and QM incidents and service requests within SLA
- Support production orders lifecycle: creation, release, confirmation, settlement
- Maintain MRP configuration and troubleshoot planning results
- Support master data: BOMs, routings, work centers, production versions
- Handle QM inspection lots, results recording, and usage decisions
- Configure quality notifications and defect recording processes
- Resolve PP-MM-CO integration issues (goods movements, order settlement)
- Prepare functional specs and test developments

Qualifications & Certifications

- Bachelor's degree in Industrial Engineering, Manufacturing, or Computer Science
- 3–5 years SAP PP with QM exposure in AMS or projects
- SAP Certified Application Associate – Production Planning preferred
- MRP troubleshooting experience required
- Discrete or process manufacturing background is an advantage

Technical Skills

- PP: production orders, MRP, capacity planning basics, confirmations
- QM: inspection plans, lots, results recording, usage decisions, notifications
- Master data: BOM, routing, work center maintenance
- Integration with MM (movements) and CO (settlement)
- Batch management basics

Soft Skills & Language Requirements

- Analytical approach to planning discrepancies
- Fluent English
- Patient user support across operational shifts
- Documentation discipline

POSITION 9 OF 31**SAP PM Consultant**

Reports To	SAP Solution Architect
Experience Required	3–5 years SAP Plant Maintenance support, experience
Contract Duration	3 years (renewable) — remote or onsite, GCC

Position Purpose

Supports the Bank's maintenance management processes on SAP, covering corrective and preventive maintenance of equipment and facilities.

Key Responsibilities

- Resolve PM incidents and service requests within SLA
- Support maintenance notifications and work order lifecycle end-to-end
- Configure and maintain preventive maintenance plans and scheduling
- Maintain technical objects: functional locations, equipment master, BOMs
- Support maintenance planning, capacity, and cost settlement to CO
- Configure catalogs, damage codes, and activity reporting
- Resolve PM-MM integration issues (spare parts reservations, procurement)
- Prepare functional specs and test developments

Qualifications & Certifications

- Bachelor's degree in Mechanical/Electrical Engineering or Computer Science
- 3–5 years SAP PM in AMS or implementation projects
- SAP certification in Asset Management/PM preferred
- Preventive maintenance planning experience required
- Facilities or infrastructure maintenance exposure is an advantage

Technical Skills

- PM: notifications, orders, task lists, maintenance plans and strategies
- Technical object structures: functional locations, equipment hierarchy
- Integration with MM (reservations, external services) and CO (settlement)
- Measurement points and counters
- Mobile/Fiori maintenance apps exposure preferred

Soft Skills & Language Requirements

- Practical, field-aware support approach
- Fluent English; Arabic helpful with facilities teams
- Reliable follow-through on recurring plan cycles
- Clear work-instruction writing

POSITION 10 OF 31**SAP HCM / SuccessFactors Consultant**

Reports To	SAP Solution Architect
Experience Required	3–5 years SAP HCM and/or SuccessFactors support, experience
Contract Duration	3 years (renewable) — remote or onsite, GCC

Position Purpose

Supports HR processes across on-premise SAP HCM and SuccessFactors, covering core HR, time, payroll support, and talent modules for the Bank's workforce.

Key Responsibilities

- Resolve HCM/SF incidents and service requests within SLA
- Support Personnel Administration and Organizational Management data and processes
- Support time management: schedules, quotas, time evaluation troubleshooting
- Assist payroll runs: pre-payroll checks, error resolution, posting to FI
- Administer SuccessFactors modules in scope (Employee Central, PMGM, LMS as applicable)
- Manage SF release cycle testing (twice-yearly releases) and impact assessment
- Support HCM–SF integration monitoring and replication error resolution
- Prepare functional specs and test developments

Qualifications & Certifications

- Bachelor's degree in HR, Business, or Computer Science
- 3–5 years SAP HCM (PA/OM/Time/Payroll) or SuccessFactors in support roles
- SFX certification in at least one SuccessFactors module preferred
- GCC payroll and labor-law awareness is a strong advantage
- Banking HR environment exposure preferred

Technical Skills

- HCM: PA, OM, Time Management, Payroll troubleshooting (schemas/PCRs awareness)
- SuccessFactors Employee Central; PMGM/LMS as applicable
- HCM–SF integration (CPI-based replication, BIB) monitoring
- Posting integration to FI
- Role-based permissions in SuccessFactors

Soft Skills & Language Requirements

- High confidentiality with employee data
- Fluent English; Arabic an advantage for HR user support
- Deadline discipline around payroll cut-offs
- Patient support of non-technical HR users

POSITION 11 OF 31**SAP ABAP Technical Lead**

Reports To	SAP Solution Architect
Experience Required	3–5 years leading ABAP teams, within 7+ years, total ABAP development
Contract Duration	3 years (renewable) — remote or onsite, GCC

Position Purpose

Leads the development team: technical designs, code quality, and delivery of developments, reports, and interfaces to banking-grade standards.

Key Responsibilities

- Lead and mentor the ABAP developer team (3 developers); assign and track work
- Produce technical designs from functional specifications
- Enforce coding standards, naming conventions, and peer code review
- Own performance optimization and quality gates before transport release
- Estimate development efforts for change requests
- Govern reuse: central classes, frameworks, and utilities
- Coordinate technical dependencies with Basis, integration, and security
- Ensure documentation of all custom objects in the technical repository

Qualifications & Certifications

- Bachelor's degree in Computer Science or Engineering
- 3–5 years as senior/lead developer on SAP estates
- SAP Certified Development Associate – ABAP preferred
- Proven code review and standards governance experience
- Banking/regulated development controls exposure preferred

Technical Skills

- Advanced ABAP: OO ABAP, enhancements, BAdIs, BAPIs, IDocs
- CDS views, AMDP, OData service development
- ABAP on HANA optimization (SQL trace, runtime analysis)
- Forms (Adobe/Smart Forms), workflow awareness
- abapGit/CTS transport discipline; ATC/Code Inspector

Soft Skills & Language Requirements

- Strong mentoring and delegation skills
- Fluent English; precise technical writing
- Firm quality gatekeeper under delivery pressure
- Cross-team coordination fluency

POSITION 12 OF 31**SAP ABAP Developer**

Reports To	SAP ABAP Technical Lead
Experience Required	3–5 years hands-on ABAP development
Contract Duration	3 years (renewable) — remote or onsite, GCC

Position Purpose

Builds and maintains custom developments, reports, and interfaces across the Bank's SAP landscape according to specifications and coding standards.

Key Responsibilities

- Develop and maintain reports (ALV), enhancements, and custom transactions
- Build and support interfaces: IDocs, BAPIs, OData services, file-based integrations
- Develop and maintain forms (Adobe Forms / Smart Forms)
- Debug and resolve defects in custom and standard-modified code
- Implement user exits, BAdIs, and enhancement points per designs
- Optimize code for HANA (performance rules, CDS where appropriate)
- Execute unit testing and support integration/UAT cycles
- Document all objects and follow transport/code review process

Qualifications & Certifications

- Bachelor's degree in Computer Science or Engineering
- 3–5 years ABAP development in support or project environments
- SAP Certified Development Associate – ABAP is an advantage
- Interface development experience (IDoc/OData) required
- Fiori/UI5 exposure is a plus

Technical Skills

- Core ABAP: reports, dialog programming, OO ABAP
- Enhancement framework, BAdIs, user exits
- IDoc, BAPI, RFC, OData (SEGW/RAP exposure)
- CDS views and ABAP on HANA basics
- Debugging, runtime analysis (SAT), SQL trace (ST05)

Soft Skills & Language Requirements

- Careful adherence to specs and standards
- Good English for documentation and ticket updates
- Responsive turnaround on defect fixes
- Collaborative with functional consultants

POSITION 13 OF 31**SAP CPI/BTP Integration Consultant**

Reports To	SAP Solution Architect
Experience Required	3–5 years SAP integration development (CPI/BTP)
Contract Duration	3 years (renewable) — remote or onsite, GCC

Position Purpose

Designs, builds, and supports integrations between SAP and the Bank's ecosystem via SAP Integration Suite (CPI) and BTP services, including APIs to banking systems.

Key Responsibilities

- Develop and maintain CPI iFlows for A2A and B2B scenarios
- Support and monitor productive integrations; resolve failed messages within SLA
- Build and govern APIs via API Management (policies, security, throttling)
- Manage security artifacts: certificates, credentials, OAuth configurations
- Coordinate integration designs with the Solution Architect and third parties
- Support migration of legacy PI/PO interfaces to Integration Suite where required
- Maintain integration documentation: interface register, mapping specs
- Implement alerting and proactive monitoring for critical interfaces

Qualifications & Certifications

- Bachelor's degree in Computer Science or Engineering
- 3–5 years SAP CPI/Integration Suite development and support
- SAP Certified Development Associate – Integration Suite preferred
- API security knowledge (OAuth2, certificates, mTLS) required
- Banking interface exposure (payments, core banking, SWIFT-adjacent) a strong advantage

Technical Skills

- SAP Integration Suite: CPI iFlows, mappings (message/XSLT/Groovy), adapters
- API Management, Event Mesh awareness
- BTP administration basics: subaccounts, destinations, connectivity
- Groovy scripting, XML/JSON processing
- IDoc, SOAP, REST, SFTP, AS2 adapter scenarios

Soft Skills & Language Requirements

- Rigorous about security and credentials handling
- Fluent English for third-party coordination
- Calm triage of failed-message incidents
- Strong documentation of interface contracts

POSITION 14 OF 31

OpenText ECM Consultant

Reports To	SAP Solution Architect
Experience Required	3–5 years OpenText ECM/archiving with SAP, integration
Contract Duration	3 years (renewable) — remote or onsite, GCC

Position Purpose

Supports the Bank's enterprise content management and archiving landscape integrated with SAP, ensuring compliant document storage, retrieval, and retention.

Key Responsibilities

- Support OpenText xECM / Archive Server operations integrated with SAP
- Maintain ArchiveLink configuration: document types, links, storage categories
- Support data archiving cycles jointly with Basis (write/delete/store)
- Administer retention policies and legal hold requirements per bank policy
- Resolve document retrieval, scanning, and barcode scenario issues
- Manage workspaces and business object integration in xECM
- Monitor archive storage growth and plan capacity
- Maintain ECM documentation and operational runbooks

Qualifications & Certifications

- Bachelor's degree in Computer Science or IT
- 3–5 years OpenText (xECM/Content Server/Archive Server) with SAP
- OpenText certification preferred
- SAP ArchiveLink and data archiving knowledge required
- Banking document-compliance exposure is a strong advantage

Technical Skills

- OpenText xECM for SAP, Content Server, Archive Server administration
- ArchiveLink (OAC0/OAC2/OAC3), TOA* tables troubleshooting
- SAP data archiving (SARA) coordination
- Scanning/capture integration basics
- Storage/retention rule administration

Soft Skills & Language Requirements

- Compliance-first mindset
- Fluent English
- Methodical capacity and housekeeping discipline
- Good coordination with Basis and infrastructure teams

POSITION 15 OF 31**SAP Analytics Consultant (SAC/BW)**

Reports To	SAP Solution Architect
Experience Required	3–5 years SAP BW and/or SAP Analytics Cloud, experience
Contract Duration	3 years (renewable) — remote or onsite, GCC

Position Purpose

Delivers and supports reporting and dashboards on SAP BW and SAP Analytics Cloud, turning the Bank's SAP data into reliable management insight.

Key Responsibilities

- Support and enhance BW data models, transformations, and process chains
- Monitor daily data loads and resolve load failures within SLA
- Build and maintain SAC stories, dashboards, and planning models where in scope
- Manage live and import connections between SAC and BW/S/4 sources
- Develop and maintain queries and analytical CDS views
- Administer user access to analytics content jointly with Security
- Optimize query and dashboard performance
- Document data lineage and report catalog

Qualifications & Certifications

- Bachelor's degree in Computer Science, Statistics, or Business Informatics
- 3–5 years SAP BW (BW/4HANA preferred) and/or SAC delivery
- SAP certification in BW/4HANA or SAC preferred
- Data modeling and load-monitoring operations experience required
- Banking MIS/regulatory reporting exposure is an advantage

Technical Skills

- BW/4HANA: ADSOs, CompositeProviders, transformations, process chains
- SAC: story building, data modeling, live/import connections
- BEx/Analytical queries, analytical CDS views
- Performance tuning of loads and queries
- SQL and HANA modeling basics

Soft Skills & Language Requirements

- Strong data accuracy instincts
- Fluent English; able to present dashboards to business owners
- Proactive on load-failure mornings
- Visualization taste and clarity

POSITION 16 OF 31

QA & Test Lead

Reports To	Service Delivery Manager
Experience Required	3–5 years leading testing on SAP programs
Contract Duration	3 years (renewable) — remote or onsite, GCC

Position Purpose

Owns test governance for all changes entering the Bank's SAP landscape: strategy, planning, execution oversight, and quality sign-off.

Key Responsibilities

- Define and maintain the test strategy for the managed service
- Plan test cycles for releases: scope, entry/exit criteria, environments, data
- Lead the test engineers and coordinate functional consultants' test participation
- Govern defect management: triage, severity, resolution tracking, metrics
- Own regression test suite content and its continuous update
- Provide quality sign-off/no-go recommendation per release to the CAB
- Drive test evidence standards to satisfy bank audit requirements
- Report testing KPIs to service governance

Qualifications & Certifications

- Bachelor's degree in Computer Science or Engineering
- 3–5 years test lead experience on SAP estates
- ISTQB Foundation certification required (Advanced preferred)
- Release-based regression testing governance experience
- Banking UAT coordination experience preferred

Technical Skills

- Test management tools (Solution Manager, ALM/qTest/Jira-Xray or similar)
- SAP end-to-end business process knowledge across modules
- Defect lifecycle and metrics reporting
- Test data management approaches
- Automation strategy awareness (CBTA, Tricentis Tosca)

Soft Skills & Language Requirements

- Independent quality voice — able to say no-go
- Fluent English reporting to governance boards
- Well-organized multi-stream coordination
- Coaching approach with test engineers

POSITION 17 OF 31**Test Engineer**

Reports To	QA & Test Lead
Experience Required	3–5 years software/SAP testing experience
Contract Duration	3 years (renewable) — remote or onsite, GCC

Position Purpose

Executes functional and regression testing for SAP changes, protecting the Bank's productive operations from defects.

Key Responsibilities

- Execute test cases for change requests, patches, and releases
- Maintain and run the regression test suite each release cycle
- Log defects with clear reproduction steps and evidence
- Retest fixes and track defect closure
- Support UAT: prepare scripts, guide business testers, consolidate results
- Maintain test data sets in non-production environments
- Contribute to test case library upkeep and coverage improvement
- Produce execution reports for the Test Lead

Qualifications & Certifications

- Bachelor's degree in Computer Science, IT, or related field
- 3–5 years testing experience, with SAP functional testing required
- ISTQB Foundation certification preferred
- Regression testing experience in release cycles
- Banking application testing exposure is an advantage

Technical Skills

- Manual testing of SAP business processes (FI/MM/SD flows)
- Test management tooling for execution and defect logging
- Test evidence capture standards
- Basic SQL for data verification
- Automation tool exposure (Tosca/CBTA) is a plus

Soft Skills & Language Requirements

- Detail-obsessed and evidence-driven
- Good English for defect writing
- Persistent retest follow-through
- Cooperative with consultants and business users

POSITION 18 OF 31

Release & Change Manager

Reports To	Service Delivery Manager
Experience Required	3–5 years in change/release management for SAP, landscapes
Contract Duration	3 years (renewable) — remote or onsite, GCC

Position Purpose

Governs all changes entering the Bank's SAP production environment: CAB process, release calendar, and controlled, auditable deployments.

Key Responsibilities

- Own the change management process end-to-end and chair/facilitate the CAB
- Maintain the release calendar aligned with the Bank's freeze periods
- Assess change risk, collision, and rollback readiness before approval
- Govern transport sequencing and production import windows
- Track emergency changes and enforce retrospective governance
- Ensure every change carries required approvals, test evidence, and documentation
- Report change success rate, emergency change ratio, and failed-change causes
- Coordinate hypercare arrangements for major releases

Qualifications & Certifications

- Bachelor's degree in Computer Science, IT, or Business
- 3–5 years change/release management on SAP estates
- ITIL v4 Foundation required (Practitioner preferred)
- ChaRM or equivalent transport-governance tooling experience
- Banking change-control environments strongly preferred

Technical Skills

- SAP Solution Manager ChaRM or equivalent release tooling
- Transport management understanding (TMS, CTS+)
- ITSM change module administration (ServiceNow or similar)
- Risk/collision assessment techniques
- Reporting dashboards for change KPIs

Soft Skills & Language Requirements

- Process authority with diplomatic enforcement
- Fluent English for CAB facilitation
- Unflappable during emergency change pressure
- Strong audit-trail discipline

POSITION 19 OF 31**Application Support Analyst (L1/L2)**

Reports To	Service Delivery Manager
Experience Required	3–5 years application support/service desk, experience with SAP exposure
Contract Duration	3 years (renewable) — remote or onsite, GCC

Position Purpose

First and second line of defense for the Bank's SAP users: receives, triages, resolves, or routes incidents and service requests within SLA.

Key Responsibilities

- Receive, log, and categorize incidents and service requests in the ITSM tool
- Resolve L1/L2 issues: access questions, master data queries, job monitoring, known errors
- Triage and route complex tickets to the correct functional/technical tower with quality context
- Monitor ticket queues and chase aging tickets against SLA thresholds
- Maintain and use the knowledge base; draft new knowledge articles from resolutions
- Communicate status to end users professionally throughout ticket lifecycle
- Support user onboarding questions and how-to guidance
- Participate in shift coverage per the support roster

Qualifications & Certifications

- Bachelor's degree in IT, Business, or related field
- 3–5 years application support with SAP end-user support exposure
- ITIL v4 Foundation certification preferred
- Experience working under SLA-measured queues required
- Banking user-support experience is an advantage

Technical Skills

- ITSM ticketing tools (ServiceNow or similar)
- SAP navigation and cross-module basics (FI/MM/SD/HCM awareness)
- Job monitoring (SM37), spool, IDoc status basics
- Knowledge base authoring
- MS Office for reporting

Soft Skills & Language Requirements

- Excellent customer-service manner
- Bilingual Arabic/English strongly preferred for bank end users
- Fast, accurate ticket documentation
- Dependable on shift rosters including weekends

POSITION 20 OF 31

Monitoring & Automation Engineer

Reports To	SAP Basis Lead
Experience Required	3–5 years in SAP monitoring/automation, engineering
Contract Duration	3 years (renewable) — remote or onsite, GCC

Position Purpose

Builds proactive monitoring and automation across the Bank's SAP estate, catching issues before users do and removing manual toil from operations.

Key Responsibilities

- Implement and maintain technical/business process monitoring (Solution Manager/Focused Run)
- Configure alerting thresholds, notification routing, and escalation automation
- Monitor batch job schedules; automate failure detection and recovery runbooks
- Build automation scripts for routine Basis and operations tasks
- Maintain interface/IDoc monitoring dashboards with the integration team
- Produce availability and performance dashboards for service reporting
- Continuously reduce noise: tune false-positive alerts
- Document monitoring coverage and automation inventory

Qualifications & Certifications

- Bachelor's degree in Computer Science or Engineering
- 3–5 years monitoring/tooling roles on SAP landscapes
- Solution Manager or Focused Run monitoring configuration experience required
- Scripting proficiency required
- Banking/24x7 operations exposure preferred

Technical Skills

- SAP Solution Manager MAI / Focused Run configuration
- Job scheduling tools (SM36/37, Redwood/Control-M exposure a plus)
- Scripting: Python, PowerShell, or shell
- Dashboarding (Grafana/Power BI or equivalent)
- Basic Basis operations understanding

Soft Skills & Language Requirements

- Automation-first mindset
- Good English documentation
- Proactive pattern-spotting from alert data
- Collaborative with Basis and support teams

POSITION 21 OF 31**PMO / Reporting Analyst**

Reports To	Service Delivery Manager
Experience Required	3–5 years PMO or service reporting experience, in IT services
Contract Duration	3 years (renewable) — remote or onsite, GCC

Position Purpose

Runs the governance engine of the managed service: reporting packs, documentation, meeting cadence, and the administrative backbone of a 37-consultant engagement.

Key Responsibilities

- Produce weekly/monthly service reporting packs: SLAs, KPIs, ticket analytics, utilization
- Maintain RAID logs (risks, actions, issues, decisions) and chase owners
- Organize governance cadence: agendas, minutes, action tracking for service reviews
- Maintain the document repository: contracts, runbooks, CVs, certifications, leave records
- Support timesheet collection, validation, and invoicing backup documentation
- Track consultant onboarding/offboarding checklists with HR/PRO processes
- Prepare executive presentation material for the Service Delivery Manager
- Monitor contract deliverable due dates and flag risks early

Qualifications & Certifications

- Bachelor's degree in Business Administration, IT, or related field
- 3–5 years PMO/reporting analyst roles in IT services or consulting
- PMP/CAPM or PRINCE2 Foundation is an advantage
- Advanced Excel required; Power BI strongly preferred
- Experience supporting SLA-based managed services preferred

Technical Skills

- Advanced Excel (pivot, lookups, dashboards)
- Power BI or equivalent visualization
- PowerPoint executive reporting
- ITSM tool reporting extracts (ServiceNow or similar)
- SharePoint/Teams document management

Soft Skills & Language Requirements

- Exceptional organization and follow-up
- Fluent English writing for minutes and reports; Arabic an advantage
- Discreet with commercial and HR information
- Deadline-reliable every reporting cycle

POSITION 22 OF 31

Server Farm Specialist

Reports To	KAS Engagement Manager
Experience Required	5+ years in data center/server infrastructure administration
Contract Duration	3 years (renewable) — Remote, sourced outside KSA

Position Purpose

Maintains and optimizes the client's data center/server farm infrastructure, ensuring high availability, performance, and capacity for enterprise and SAP workloads.

Key Responsibilities

- Administer physical and virtualized server infrastructure across the data center
- Monitor server health, capacity, and performance; proactively resolve hardware and firmware issues
- Coordinate with vendors for hardware maintenance, warranty, and lifecycle replacement
- Manage server provisioning, decommissioning, and capacity planning
- Support backup and disaster recovery procedures for server infrastructure
- Maintain data center environmental standards (power, cooling, racking) documentation
- Support server-level security hardening jointly with the Security team
- Produce infrastructure health and capacity reports for IT management

Qualifications & Certifications

- Bachelor's degree in Computer Science, IT, or Engineering
- Minimum 5 years of experience in data center/server infrastructure administration
- Vendor certifications (e.g., HPE, Dell, Cisco UCS) preferred
- Experience with virtualization platforms (VMware/Hyper-V) required
- Oil & gas or large-enterprise data center experience is an advantage

Technical Skills

- Server hardware platforms (HPE ProLiant, Dell PowerEdge, Cisco UCS or equivalent)
- Virtualization (VMware vSphere/Hyper-V), storage basics (SAN/NAS)
- Data center monitoring tools (iLO/iDRAC, SolarWinds, Nagios or equivalent)
- Backup/DR tooling fundamentals
- ITIL-aligned change and incident processes

Soft Skills & Language Requirements

- Methodical and safety-conscious in the data center environment
- Fluent English; Arabic is an advantage
- Comfortable coordinating with hardware vendors under SLA pressure
- Clear documentation habits for infrastructure records

POSITION 23 OF 31

Certified Network Engineer

Reports To	KAS Engagement Manager
Experience Required	4+ years in IT network administration (CCNA/CCNP required)
Contract Duration	3 years (renewable) — Remote, sourced outside KSA

Position Purpose

Designs, implements, and maintains the client's IT network infrastructure, ensuring reliable and secure connectivity across all sites.

Key Responsibilities

- Configure, monitor, and troubleshoot LAN/WAN, routing, and switching infrastructure
- Maintain network documentation: topology diagrams, IP schemas, configurations
- Plan and execute network changes with minimal service disruption
- Monitor network performance and capacity; recommend upgrades
- Support firewall, VPN, and wireless network operations jointly with Security
- Respond to and resolve network incidents within SLA
- Support network aspects of SAP and business-critical application connectivity
- Participate in network security hardening and vulnerability remediation

Qualifications & Certifications

- Bachelor's degree in Computer Science, IT, or related field
- CCNA, CCNP, or equivalent certification required
- Minimum 4 years of relevant working experience in IT network administration
- Experience in a large enterprise or industrial network environment preferred
- Oil & gas sector network exposure is an advantage

Technical Skills

- Routing/switching (Cisco or equivalent), LAN/WAN, VPN technologies
- Network monitoring and management tools
- Firewalls and wireless network fundamentals
- TCP/IP, DNS, DHCP administration
- Network documentation and change management discipline

Soft Skills & Language Requirements

- Fluent English; Arabic is an advantage
- Calm, structured incident troubleshooting under pressure
- Strong documentation and handover discipline
- Collaborative with security and infrastructure teams

POSITION 24 OF 31

Certified Security Specialist

Reports To	KAS Engagement Manager
Experience Required	6+ years in cybersecurity (CISSP/CISM/CISA/CEH or equivalent)
Contract Duration	3 years (renewable) — Remote, sourced outside KSA

Position Purpose

Protects the client's IT and OT environment through security operations, incident response, and continuous risk management aligned with industry and regulatory standards.

Key Responsibilities

- Monitor security events and respond to incidents within defined SLAs
- Conduct vulnerability assessments and coordinate remediation
- Administer security tooling: firewalls, IDS/IPS, endpoint protection, SIEM
- Support security architecture reviews for new systems and changes
- Support security awareness initiatives and phishing-simulation coordination
- Maintain security policies, standards, and technical procedures
- Support regulatory and audit requirements aligned with KSA cybersecurity standards
- Coordinate with network and infrastructure teams on hardening initiatives

Qualifications & Certifications

- Bachelor's degree in Computer Science, IT, or related field
- CISSP, CISM, CISA, CEH, GSEC, CCIE, or equivalent certification required
- Minimum 6 years of relevant cybersecurity experience
- Experience in critical infrastructure or oil & gas security environments is a strong advantage
- Familiarity with Saudi NCA Essential Cybersecurity Controls preferred

Technical Skills

- SIEM platforms, IDS/IPS, endpoint detection and response (EDR)
- Vulnerability assessment and penetration testing tools
- Firewall and network security administration
- Security frameworks: ISO 27001, NIST, NCA ECC
- Incident response and forensics fundamentals

Soft Skills & Language Requirements

- High integrity and discretion with sensitive security information
- Fluent English required
- Calm, decisive under incident pressure
- Strong written reporting for audits and management

POSITION 25 OF 31

Governance and Compliance Specialist

Reports To	KAS Engagement Manager
Experience Required	4+ years in IT/cybersecurity governance & policy writing
Contract Duration	3 years (renewable) — Remote, sourced outside KSA

Position Purpose

Develops, maintains, and governs IT and cybersecurity policies, standards, and procedures, ensuring the client's compliance with regulatory and industry frameworks.

Key Responsibilities

- Write, review, and maintain IT and cybersecurity policies and procedures
- Conduct compliance gap assessments against applicable frameworks
- Support internal and external audit cycles with evidence and documentation
- Track remediation of governance and compliance findings
- Maintain the risk register and support risk assessment cycles
- Coordinate policy awareness and training rollout with stakeholders
- Support vendor/third-party risk assessment processes
- Report compliance status and KPIs to IT and security leadership

Qualifications & Certifications

- Bachelor's degree in Computer Science, IT, or related field
- GRCP, COBIT, or equivalent certification required
- Minimum 4 years of experience in writing and reviewing policies and procedures for the IT domain and cybersecurity
- Familiarity with NCA ECC, ISO 27001, or similar frameworks preferred
- Oil & gas or critical infrastructure governance experience is an advantage

Technical Skills

- Governance frameworks: COBIT, ISO 27001, NCA ECC
- GRC tooling and documentation management
- Risk assessment methodologies
- Policy and procedure writing standards
- Audit evidence management

Soft Skills & Language Requirements

- Precise, structured writing style
- Fluent English; Arabic is an advantage for local policy alignment
- Diplomatic in cross-department policy enforcement
- Detail-oriented and audit-ready documentation habits

POSITION 26 OF 31**SAP IS-Oil / SD / E-invoicing**

Reports To	KAS Engagement Manager
Experience Required	5+ years SAP IS-Oil/SD experience
Contract Duration	3 years (renewable) — Onsite, KSA

Position Purpose

Supports and enhances the client's SAP IS-Oil, Sales & Distribution, and ZATCA-compliant e-invoicing processes across the oil & gas business.

Key Responsibilities

- Resolve IS-Oil and SD incidents and service requests within SLA
- Support TSW (bulk) and/or fuels retailing processes specific to IS-Oil
- Maintain and enhance ZATCA-compliant e-invoicing (Fatoora) configuration and integration
- Support order-to-cash processes: orders, deliveries, billing, pricing
- Resolve integration issues between IS-Oil/SD and FI/MM
- Prepare functional specifications for developments and execute testing
- Support regulatory reporting specific to the oil & gas sector in KSA
- Maintain functional documentation and knowledge articles

Qualifications & Certifications

- Bachelor's degree in Computer Science, Business, or Engineering
- Minimum 5 years of SAP IS-Oil and/or SD experience
- SAP certification in Sales/IS-Oil preferred
- Hands-on ZATCA e-invoicing integration experience required
- Oil & gas downstream/upstream business process knowledge strongly preferred

Technical Skills

- SAP IS-Oil: TSW, exchanges, fuels retailing (as applicable)
- SD: orders, deliveries, billing, pricing
- ZATCA e-invoicing integration (Phase 1/2 compliance)
- Integration with FI (billing) and MM (procurement) processes
- Functional specification and testing discipline

Soft Skills & Language Requirements

- Fluent English; Arabic strongly preferred for KSA regulatory context
- Strong business-process orientation with oil & gas users
- Careful attention to regulatory compliance details
- Clear functional documentation

POSITION 27 OF 31**SAP FICO, Treasury and PS**

Reports To	KAS Engagement Manager
Experience Required	5+ years SAP FICO, Treasury/PS exposure
Contract Duration	3 years (renewable) — Onsite, KSA

Position Purpose

Supports and enhances the client's Financial Accounting, Controlling, Treasury, and Project Systems processes across the oil & gas business.

Key Responsibilities

- Resolve FI/CO/Treasury/PS incidents and service requests within SLA
- Support month-end/year-end closing across FI, CO, and PS
- Configure and support Treasury processes: cash/liquidity management, bank integration
- Maintain PS structures: WBS, networks, project budgeting and settlement
- Support integration between FI/CO/PS and MM/SD/IS-Oil
- Prepare functional specifications for developments and execute testing
- Support statutory and ZATCA-related financial reporting requirements
- Maintain configuration and process documentation

Qualifications & Certifications

- Bachelor's degree in Accounting, Finance, or Computer Science
- Minimum 5 years of SAP FICO experience, with Treasury and/or PS exposure
- SAP Certified Application Associate – Financial Accounting preferred
- Understanding of capital project accounting (PS) is a strong advantage
- Oil & gas project-based finance experience preferred

Technical Skills

- FI: GL, AP, AR, Asset Accounting, Bank Accounting
- CO: Cost Center, Internal Orders, Profit Center Accounting
- Treasury: cash/liquidity management, bank communication management
- PS: WBS, networks, project budgeting/settlement
- Integration with MM, SD, and IS-Oil postings

Soft Skills & Language Requirements

- Comfortable with finance and project-controls users
- Fluent English; Arabic an advantage
- Accuracy-first mindset during closing periods
- Available for extended hours at period close

POSITION 28 OF 31**MS BI / Power BI**

Reports To	KAS Engagement Manager
Experience Required	5+ years BI/Power BI development
Contract Duration	3 years (renewable) — Onsite, KSA

Position Purpose

Delivers business intelligence and reporting solutions on Microsoft BI/Power BI, turning SAP and enterprise data into actionable dashboards for business and management users.

Key Responsibilities

- Design, build, and maintain Power BI dashboards and reports
- Develop and maintain data models and ETL pipelines from SAP and other sources
- Optimize report performance and data refresh schedules
- Administer Power BI workspace access and governance
- Gather reporting requirements from business stakeholders
- Support ad hoc analytics requests from management
- Maintain data source documentation and report catalog
- Ensure data accuracy and consistency across reports

Qualifications & Certifications

- Bachelor's degree in Computer Science, Statistics, or Business Informatics
- Minimum 5 years of BI/Power BI development experience
- Experience integrating Power BI with SAP data sources required
- Microsoft Power BI certification is an advantage
- Oil & gas operational or financial reporting experience preferred

Technical Skills

- Power BI: data modeling, DAX, report/dashboard design
- SQL and data warehousing fundamentals
- ETL/data integration tools (Power Query, SSIS or equivalent)
- SAP data extraction methods (BW, OData, direct connections)
- Power BI service administration and governance

Soft Skills & Language Requirements

- Strong data accuracy instincts
- Fluent English; able to present dashboards to business owners
- Proactive in gathering and clarifying reporting requirements
- Visualization taste and clarity

POSITION 29 OF 31**Form Automation & Workflow (K2)**

Reports To	KAS Engagement Manager
Experience Required	5+ years K2/form automation & workflow platforms
Contract Duration	3 years (renewable) — Onsite, KSA

Position Purpose

Designs and maintains automated forms and workflow solutions on the K2 platform, streamlining business processes across the client's enterprise systems.

Key Responsibilities

- Design, build, and maintain K2 workflows and smart forms
- Integrate K2 workflows with SAP and other enterprise systems
- Gather business process requirements and translate them into automated workflows
- Troubleshoot and resolve workflow errors and bottlenecks
- Maintain workflow documentation and process maps
- Support workflow performance monitoring and optimization
- Manage user roles and permissions within K2
- Coordinate UAT and rollout of new workflow solutions

Qualifications & Certifications

- Bachelor's degree in Computer Science or Information Systems
- Minimum 5 years of experience with K2 or equivalent form automation/workflow platforms
- Experience integrating workflow platforms with SAP is required
- Business process analysis experience is an advantage
- Oil & gas process automation exposure preferred

Technical Skills

- K2 platform: SmartForms, workflow designer, SmartObjects
- Integration with SAP (RFC/OData/web services)
- Business process mapping and analysis
- .NET/web services fundamentals for K2 customization
- Workflow monitoring and troubleshooting

Soft Skills & Language Requirements

- Process-improvement mindset
- Fluent English; Arabic an advantage
- Strong stakeholder requirement-gathering skills
- Clear process documentation

POSITION 30 OF 31**UiPath / RPA**

Reports To	KAS Engagement Manager
Experience Required	5+ years RPA development (UiPath required)
Contract Duration	3 years (renewable) — Onsite, KSA

Position Purpose

Designs, builds, and supports robotic process automation solutions using UiPath, reducing manual effort across the client's SAP and enterprise processes.

Key Responsibilities

- Design, develop, and deploy UiPath automation workflows (bots)
- Identify and assess processes suitable for RPA automation
- Integrate bots with SAP and other enterprise applications
- Monitor bot performance in production and resolve failures
- Maintain automation documentation and process definition documents
- Support bot governance: version control, credentials, exception handling
- Optimize existing automations for reliability and efficiency
- Collaborate with business analysts and process owners on automation scope

Qualifications & Certifications

- Bachelor's degree in Computer Science or Engineering
- Minimum 5 years of RPA development experience, with UiPath required
- UiPath certification (RPA Developer/Advanced) preferred
- Experience automating SAP transactions/processes required
- Oil & gas back-office process automation experience is an advantage

Technical Skills

- UiPath Studio, Orchestrator, Robot deployment and monitoring
- SAP automation (GUI scripting, BAPI/RFC calls where applicable)
- Exception handling and bot governance practices
- Basic scripting/VB.NET for custom activities
- Process documentation (PDD/SDD)

Soft Skills & Language Requirements

- Analytical, process-improvement mindset
- Fluent English
- Reliable production support responsiveness
- Collaborative with business process owners

POSITION 31 OF 31**AI Data Scientist**

Reports To	KAS Engagement Manager
Experience Required	5+ years applied data science/ML experience
Contract Duration	3 years (renewable) — Onsite, KSA

Position Purpose

Builds and deploys data science and AI/ML models that generate operational and business insight for the client, supporting Vision-2030-aligned digital transformation initiatives.

Key Responsibilities

- Design and build predictive/ML models addressing business and operational use cases
- Perform data exploration, cleaning, and feature engineering from SAP and other sources
- Deploy and monitor models in production environments
- Collaborate with business stakeholders to define AI/analytics use cases
- Present findings and model outcomes to non-technical stakeholders
- Maintain model documentation and reproducibility standards
- Support data governance and quality initiatives
- Stay current with AI/ML techniques relevant to oil & gas use cases

Qualifications & Certifications

- Bachelor's or Master's degree in Data Science, Computer Science, Statistics, or related field
- Minimum 5 years of applied data science/ML experience
- Strong Python/R and machine learning framework experience required
- Experience with SAP or industrial operational data is a strong advantage
- Oil & gas predictive maintenance, production optimization, or similar use-case experience preferred

Technical Skills

- Python/R, machine learning frameworks (scikit-learn, TensorFlow/PyTorch)
- SQL and data engineering fundamentals
- Model deployment and monitoring (MLOps basics)
- Data visualization tools (Power BI, Python visualization libraries)
- Statistical analysis and experimentation methods

Soft Skills & Language Requirements

- Strong communication of technical findings to business audiences
- Fluent English
- Curious, hypothesis-driven approach
- Collaborative across IT and business functions